

Coronavirus (COVID-19) – Safety Precautions On and Off- Site:

Our Location: Only Paid and Scheduled Clients are allowed to enter The Right Steps location by appointment. **NO** walk-ins are allowed. **No Public Restroom. Same House Hold Clients per Puppy/Dog only.** **These newly implemented Coronavirus (COVID-19) Safety Rules take priority over all other prior rules below for safety.** ***Please Note:** Rules are subject to change based on the Government Rules/Mandates/Orders of Sacramento County, the State of California, &/or Federal Order.* Please understand we are Small Business just trying to follow orders **and** be able to keep our doors open and our Small Business running! **We thank you in advance for your understanding and Business! :o)**

Facial Masks: **Updated due to CA Governor’s New State Mandate – Masks are required inside our location at all times – properly worn covering your nose/mouth.** No refunds for no Masks. Based on supply, if you forget your mask, we may have one available: \$2.00 – So you may attend your session as scheduled.

No Human/Human Physical Contact with anyone not from your own immediate Household and/or Human Contact with Puppies/Dogs not from your own immediate household (this includes but is not limited to shaking hands, hugging, patting, and/or petting). Masks worn correctly (nose and mouth fully covered) are highly recommended by all. Social Distancing of 6 Feet or greater is required. Group Classes are limited to 1 Person per Puppy/Dog (preferred) - to - 2 Persons Maximum from same immediate Household only to allow for Social Distancing and limit exposure to all. **Sacramento County, State of CA, & Federal mandates must be followed.**

A Private Face Book Group “Basic Training Class” will be available to join to allow your immediate same household members to have access with you to Trainer Video Instruction during your 6 Weeks.

For Private Training only immediate same Household Members may be present. If they do not live with you they are not able to be part of your Training Session. Masks required for all same household Members present at the session(s).

If you are running a fever or are sick and/or contagious or have knowingly been exposed to the Coronavirus (COVID-19), or have been out of the Country in the last 15 days, it is your responsibility to **stay home** – **No** exceptions! No contagious coughing, sneezing, fevers, etc. allowed. No Physical Classes or Physical Private Training if you or someone in your Household is ill, contagious, or in quarantine. *Online Classes or Phone Private Training Sessions Only – Standard Fee Applies.*

Cleaning: Hand Sanitizer will be available and Clients are welcome and encouraged to use both on and off-site while Training with us. Clients may wear gloves. At our location we have No Public Restroom – but for Clients ONLY there is running water, soap, and paper towels to wash their Hands. We have 2 Trash Cans on site inside; they will be emptied and cleaned at the end of the day. In between Classes the Chairs, surfaces people touch, gate clip, litter box gate opening, and front door handles will be cleaned with a Cleaning Sanitizer Product. The Restroom will be cleaned at the end of each day we have Clients present.

Please wait 6 feet or more apart when waiting for your turn to enter or exit the Facility. Give other Business Owners and/or their Clients the same space and courtesy in the Parking Lot as well.

Temporarily while we start back up - Our Class Sizes have been adjusted/decreased to allow more floor space and distance between puppies/dogs/handlers – Our Surviving Puppyhood Classes have been temporarily decreased from 3-to-7 puppies down to 2-to-4 puppies, our Surviving Adolescence Classes have decreased from 3-to-5 puppies to 2-to-4 puppies, and our Adult Dog Class have stayed the same at 2-to-4 Dogs Maximum. We will have a minimum of one 5 foot wide by 5 foot high blind between each seated Handler/Dog. These spaces will be exact – Do **NOT** move the Chairs or the Blinds from where we have specifically placed them! Please work in your designated area. Human Handlers and Puppies/Dogs not within the same immediate household should distance themselves 6 feet away from other Clients and their puppies/dogs respectfully. Ask for help.

Your Basic Training Class - Week #1 Lecture without the Puppies/Dogs will be available at the Facility in Person and lasts approximately 2 Hours or you or your immediate same Household Family Members may watch the Introduction Video on the “Basic Training Classes” Private Face Book Group Page.

We have Central Heat and Air, but as weather allows we will have the both the front and back door open to allow for fresh air flow in and out, as well.

Please make sure to pre-potty your puppies/dogs before coming to Class.

No hanging outside loitering in our Shopping Center – Please come to Class or your Private Session, Train, quickly Potty your Puppy/Dog if needed in appropriate designated Dog Potty areas, and immediately go home. No parking lot standing around socializing.

Please Note: If the Governor/State/Federal Government for any reason closes Small Businesses down again – implements a Stay at Home Order, your Classes will be moved Online to a Private Face Book Group in lieu of Physical Classes. Same great Instruction! *Please understand there are no refunds, this is beyond our control.*

Reminder: If you or your Family Members are not ready or able to and/or are not confident taking a Physical Group Class with your Puppy/Dog, please know we offer Online Group Classes and/or Phone and/or Phone Video Private Training Sessions as a great alternate option for you! Please sign up for the Class that is appropriate for you, your family, and puppy/dog.

If you have questions – PLEASE – “Ask us ‘BEFORE’ signing up and making payment”!

Please come and have FUN Training with your Best Friend! WELCOME BACK! :o)
