## General Terms & Agreements - Important Information & Required Reading In Full:

Required Reading In Full - You must visit Our Forms Page & Read Each Document In Full, 'BEFORE' signing up and making payment:

<u>#1</u>: Training & Facility Misc. Rules (<u>including</u> Veterinarian Vaccination, Exam, & Fecal Requirements <u>and</u> Human Health & Safety Rules/Policies)

#2: Payment, Cancellation, Refund, & Misc. Policies.

#3: Liability Release

**#4**: Appropriate Class Contract (Group Training Classes, K9 Nose Work Classes, and/or Private Training)

#5: K9 Nose Work Class Rules for all K9 Nose Work Classes

#6: Payment in full Online upon Signing up via Credit Cards. For Cash or Check must be received to purchase your Space. Spaces are given out in order of Sign Ups with Payments in full received only.

<u>#7</u>: Ask Questions in advance, well <u>before</u> signing up and making payment. If you are unsure if we are a right fit or not, please make an appointment without your puppy/dog in advance to watch an existing Class in Session with puppies/dogs - before signing up and making payment. If watching a Class in advance is not an option, please call and speak with us by phone in advance of signing up and making payment, to ensure a great fit! We want you to want to Train with us.

**#8**: Class Confirmations and Details are normally e-mailed out to Clients the week prior or of their Class Date starting - E-mails are only sent on Wednesdays, Thursdays, or Fridays during our office hours (<u>not</u> on Major Holidays or Saturday-thru-Tuesday).

Due to the nature of our Business we only are able to return messages daytime on Wednesdays, Thursdays, and Fridays in order received. Saturdays/Sundays we teach Classes very early to very late and are unavailable to return messages, Mondays/Tuesdays/Major Holidays we are off and closed. We thank you in advance for your patience.

When signing up online and/or by printing and mailing in , you are agreeing you have read all Our Forms Documents in full, and agree to their terms and conditions unconditionally - <a href="http://www.therightsteps.com/our\_forms.html">http://www.therightsteps.com/our\_forms.html</a>

Mailing Address: The Right Steps, Cindy C. Smith, P.O. Box 74, Florence, MT 59833

We thank you in advance for your time and business! Cindy C. Smith, CNWI & The Right Steps

