

# General Terms & Agreements for The Right Steps Group Classes & Private Training - Important Information:



## General Terms & Agreements - Important Information & Required Reading In Full:

Required Reading In Full - You must visit Our Forms Page & Read Each Document In Full, 'BEFORE' signing up and making payment:

#1: Coronavirus (COVID-19) Safety Rules & Policies

#2: Training & Facility Misc. Rules (including Veterinarian Vaccination Requirements).

#3: K9 Nose Work Class Rules for all K9 Nose Work Classes

#4: Payment, Cancellation, Refund, & Misc. Policies.

#5: Class Contract and/or Private or Day Training/Drop Off Services Contract & Intake Form (for Day Training and/or Drop Off Services)

#6: Liability Release

#7: Payment in full is due to purchase your Class Space via Blue Pay (Credit Cards), Check, or Cash. Spaces are given out in order of Sign Ups with Payments in full received only.

#8: Ask Questions in advance, well before signing up and making payment. If you are unsure if we are a right fit or not, please make an appointment without your puppy/dog in advance to watch an existing Class in Session with puppies/dogs - before signing up and making payment.

Class Confirmations and Details are normally e-mailed out to Clients the week prior or of their Class Date starting - E-mails are only sent on Wednesdays, Thursdays, or Fridays during our office hours (not on Major Holidays or Saturday-thru-Tuesday).

*Due to the nature of our Business we only are able to return messages daytime on Wednesdays, Thursdays, and Fridays in order received. Saturdays/Sundays we teach Classes very early to very late and are unavailable to return messages, Mondays/Tuesdays/Major Holidays we are off and closed. We thank you in advance for your patience.*

**When signing up online and/or by printing and mailing in , you are agreeing you have read all Our Forms Documents in full, and agree to their terms and conditions unconditionally - [http://www.therightsteps.com/our\\_forms.html](http://www.therightsteps.com/our_forms.html)**

**Mailing Address:** The Right Steps, Cindy C. Smith, P.O. Box 1717, Fair Oaks, CA 95628

**We thank you in advance for your time and business! Cindy C. Smith, CNWI & The Right Steps**