Coronavirus (COVID-19) & Health - Safety Precautions:

OUR RETAIL PHYSICAL LOCATION: Only The Right Steps Clients are allowed to enter The Right Steps Retail Location by Appointment ONLY! NO walk-ins are allowed! No Public Restroom.

These implemented Coronavirus (COVID-19) Safety Rules take priority over all other prior rules for safety. *Please Note: Rules are subject to change based on the Government Rules/Mandates/Orders of Sacramento County, the State of California, &/or Federal Order.* Please understand we are Small Business just trying to follow orders and be able to keep our doors open and our Small Business running vs. bankrupt and closed! We thank you in advance for your understanding and Business!

Human Number Count per Puppy/Dog per Class: 2 Maximum — 1 Adult Required. 2nd Person may be another "Same Household" Adult 'OR' a "Same Household" Minor Age 10 Years and Older & Well Behaved.

<u>PLEASE STAY HOME: If you 'and/or' Same Household Members are SICK.</u> <u>No</u> contagious coughing, sneezing, fevers, stomach flu, etc. allowed — Please do not share, stay home.

While you are staying home sick/ill/contagious to others, please as your health allows keep up with your Class via your 6 Week Written Class Packet that comes with your Class In Person at your Week #1 Class or via E-mail as a PDF Document. - No Refunds/No Transfers — For those interested/not required you may also follow along via Complimentary/Optional Weekly How to Videos via a Private Face Book Group (this is not a paid portion of the Class)

<u>Facial Masks</u>: Your choice / <u>Ask questions BEFORE</u> signing up <u>& making payment please!</u>

Your Basic Training Class includes a 6 Week Written Training Packet: Packet is provided via your Week #1 In Person Lecture or via an E-mail with PDF Attachment.

Basic Training Class has access to an Optional/Complimentary Private Face Book
Group with Pre-Recorded Weekly How to Videos: However, these Weekly Pre-Recorded How to Videos are not a paid portion of the Class. These are available for those interested via a Private Face Book Group.

<u>For Private In Home Training — Only immediate same Household Members</u> may be present for the Session(s). If they do not live with you they are not able to be part of your Training Session(s).

Reminder: IF YOU ARE NOT COMFORTABLE BEING INSIDE WITH OTHERS WHO ARE NOT MASKED YOU MAY WEAR A MASK OR YOU MAY CHOOSE TO STAY HOME AND REQUEST TO DO OUR CLASSES ONLINE via a Private Face Book Group Option = YOUR CHOICE! Online Private Face Book Group Classes and/or Phone and/or Phone Video Private Training Sessions are available as a great alternate option for you upon your Special Request! Please sign up for the Class that is appropriate for you, your family, and puppy/dog. Unsure? Please ask first before signing up and making payment.

REMINDER: If at any time the Governor/State/Federal Government for any reason closes all Small Businesses down in full yet again – implements a full Stay at Home Order for everyone except Non Essentials - your Classes will be moved Online to a Private Class Face Book Group in lieu of Physical Classes.

Same great Instruction via "Videos"! Please understand there are NO refunds OR transfers to a future Class, this is beyond our control = Please be prepared in this rare event to go Online Face Book Classes smoothly.